PennyCreek Family and Cosmetic Dentistry 3922 148th ST SE # 201 MillCreek, WA 98012 425-337-7300

Confirmation and Scheduling Policies

Please take a few minutes to carefully review our policy on confirmation and scheduling and sign below.

When you schedule an appointment, we trust you to be responsible for remembering and keeping it. As a courtesy, we will do our best to confirm your appointment one to two days prior. Please be sure we have your correct phone numbers and/or email.

We understand that schedules change. If you find you are unable to keep your scheduled appointment, we respectfully request 72 hours advance notice. 48 hours notice is <u>required</u> to avoid a cancellation charge. Failed appointments or "no-show" appointments will be charged \$50.00 per one-half hour of scheduled operatory time. Appointments cancelled or re-scheduled without 48 hours notice will be charged \$25.00 per one-half hour of operatory time.

Saturday Appointments:

Saturday appointments are some of the most popular and are often booked months in advance. Saturday appointments require **48** hours notice for cancellation and re-scheduling. Cancelled or re-scheduled appointments on Saturdays without 48 hours notice will be charged **\$100.00**.

We work hard in consideration of	your time and schedule. Thank you in advance for your
understanding and cooperation.	
Patient Signature:	Date: